

U.S. SOUTHERN COMMAND (USSOUTHCOM) APAN SUPPORT



WHO WE ARE

The USSOUTHCOM APAN Support team is available to assist users and escalate issues for community managers.

- Community or Owner Request
- Controlled Unclassified Information Storage Approval
- Adobe Connect Room or Host Request
- Event Support
- Report an Issue



CONTACT US



Monday-Friday, 0600-2000 Eastern Time
Excluding U.S. Federal Holidays



USSOUTHCOM Enterprise Service Desk
Phone: (305) 437-1234



APAN Enterprise Help Desk
Phone: (808) 472-7855



Submit a Ticket
<https://www.apan.org/APAN/pages/servicenow>

ALL PARTNERS ACCESS NETWORK

GLOBAL COLLABORATION PLATFORM

www.apan.org

GET STARTED

- 1 Visit www.apan.org
- 2 Click CREATE AN ACCOUNT
- 3 Confirm e-mail address
- 4 Complete the registration form
- 5 Collaborate!

GLOBAL COLLABORATION PLATFORM



WHAT

Premier unclassified information sharing and collaboration service

WHO

Military and federal agencies, international partners, and non-governmental organizations

WHY

Facilitates effective information exchange and collaboration between the Department of Defense and partners

WHEN

Humanitarian relief, exercises, events, conferences, working groups and much more

community.apan.org/pfa



REQUEST ACCESS

- 1 Visit community.apan.org/pfa
- 2 Click an event or community name
- 3 Enter the required information (Name, Rank, Organization, Country, etc.)
- 4 Click SEND REQUEST