

Service Across the Globe

American Red Cross serves on military installations in Cuba, Djibouti, Germany, Iraq, Italy, Japan, Kuwait, Poland, Romania, South Korea, Spain, the United Kingdom and the United States. They support 24-hour emergency communication services, as well as military and family support programs. At forward deployment sites, the Red Cross also staffs, equips and operates on-installation lounges where service members can rest and connect with home.

"I've been a lot of places around the world... the Red Cross is always there. What always amazes me is that no matter where we are in the world, the Red Cross can get us a message."

—Mark Guillemette, 21st Combat Support Hospital, Fort Hood, Texas



American Red Cross

Mission

The American Red Cross prevents and alleviates human suffering in the face of emergencies by mobilizing the power of volunteers and the generosity of donors.

For more information, contact your local Red Cross office or visit redcross.org



American Red Cross

Service to the Armed Forces

Supporting our nation's service men and women, veterans and their families



✂ Cut along dotted line.

Service to the Armed Forces

Hero Care Network
Emergency Contact Card



Information About Your Service Member

Legal name: _____

Branch of service: _____ Rank: _____

Last four digits of SSN or date of birth: _____

Information About Your Service Member's Unit

Military unit: _____

Military installation: _____

Rear detachment (if applicable): _____



**American
Red Cross**

Service to the Armed Forces

Support to Military and Veteran Medical Facilities

Military duty can have physical and psychological impact on a service member. Every day, Red Cross volunteers provide support in Veterans Affairs and military medical facilities around the world. These volunteers provide comfort and peace of mind to veteran and military families who are recovering from illness and injury.

Care for Military & Veteran Caregivers

The Military and Veteran Caregiver Network (MVCN) provides caregivers of wounded, ill or injured service members and veterans of all ages and stages of caregiving with access to structured peer support services. This support helps to increase caregiver's knowledge and use of resources and their sense of connectedness, engagement, wellness and hopefulness.



Hero Care Network

Assisting our military, veterans and their families 24 hours a day, 365 days a year.

Sending Emergency Messages

When family emergencies occur, such as the death, critical illness or critical injury of an immediate family member, the Red Cross assists 24 hours a day, 365 days a year through our global communication network. No matter where a service member or their family is stationed, they can rest assured that the Red Cross will deliver their message in times of crisis. The Red Cross sends a verified report of the emergency to the military member's commander. This assists the commander in making a decision to grant emergency leave.

Meeting Critical Needs

The Hero Care Network also provides military members, veterans and their families in need of immediate assistance with critical community and global services. This involves connecting clients with resources best able to address their needs.

Providing Access to Financial Assistance

Through our partnership with military aid societies and other military service organizations, the Red Cross provides 24/7 access to emergency financial assistance for service members and their families. Financial assistance may include help with emergency travel, rent, food, utilities and other expenses.

"When I came out of my coma, my oldest son was at the foot of my bed. The Red Cross provided a service that cannot be measured, that's priceless."

—Wade James, whose two sons serving in the Army, one in Iraq, were granted leave when Red Cross messages delivered news of his health crisis

In an effort to meet the needs of today's service members and their families, the Red Cross provides three ways to access assistance:

1. Call toll-free at **877-272-7337** or
2. Go online to **redcross.org/HeroCareNetwork**
3. Via the Red Cross **Hero Care** mobile app

If you are experiencing an immediate life threatening emergency, call 911.



Service to the Armed Forces

Hero Care Network
Emergency Contact Card

Scissors icon
Cut along dotted line.

If you have a family emergency, contact the Red Cross 24 hours a day, 7 days a week:

- Call **877-272-7337**
 - Online at **redcross.org/HeroCareNetwork**
 - Through the **Red Cross Hero Care** mobile app
- If you are experiencing an immediate life threatening emergency, call 911.