



Navy Family

NFAAS Needs Assessment Survey

24-hour relief helpline: 877-414-5358

"Information you provide to the Fleet and Family Support Center (FFSC) will be treated in a sensitive manner and will be managed per the Privacy Act of 1974, 5 U.S.C. S 552a. Information provided to the FFSC is NOT privileged. Although the information solicited is intended to aid the FFSC in assisting you, certain kinds of information may be provided by the FFSC to others as required by law or regulation. Routine uses for the Navy Family Support Program records system are listed in the Privacy Act which is available at <http://privacy.navy.mil>."

Personal Information

Survey Date (month/day/year) _____

Name (Last, First, Middle): _____

SSN: _____

Date of Birth (month/day/year): _____

UIC: _____

Command Name: _____

Current Contact Information

Address/Hotel: _____

Phone: _____

City, State: _____

Email: _____

Fill in the boxes that apply for you and check all applicable boxes

Not Affected	Not Sure	Need Assistance	(Check all that apply. Please choose Not Affected if none apply!)
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<p>MEDICAL (Do you or your family need medical help?)</p> <p> <input type="checkbox"/> Need immediate care from a doctor or hospital <input type="checkbox"/> Need medical help or prescription drugs for a chronic illness <input type="checkbox"/> Need help making an appointment for routine needs <input type="checkbox"/> Need information only </p> <p>Comments:</p>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<p>MISSING FAMILY LOCATOR (Do you need help finding missing family members?)</p> <p> <input type="checkbox"/> Need urgent help finding immediate family member(s) <input type="checkbox"/> My family has been in contact with me, but I need help finding their location <input type="checkbox"/> My family member(s) has/have been in contact with me, but I need help reaching their location <input type="checkbox"/> Need information only </p> <p>Comments:</p>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<p>TRANSPORTATION TO ONWARD DESTINATION (Do you or your family need help getting to Safe Haven or Permanent Duty Station (PDS)?)</p> <p> <input type="checkbox"/> Need evacuation transportation to safe haven, out of the disaster area <input type="checkbox"/> Need transportation to safe haven or alternate duty location <input type="checkbox"/> Need transportation to return to my duty station <input type="checkbox"/> Need information only </p> <p>Comments:</p>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<p>(Check all that apply. Please choose Not Affected if none apply!)</p>

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<div data-bbox="678 212 1383 273">LOCAL TRANSPORTATION (Do you need transportation to meet personal/family needs?)</div> <div data-bbox="678 296 1383 436"><input type="checkbox"/> Need urgent transportation to handle critical needs <input type="checkbox"/> Need transportation for normal activities <input type="checkbox"/> Have temporary local transportation, but need to find long-term transportation <input type="checkbox"/> Need information only</div> <div data-bbox="678 464 1383 560">Comments:</div>
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Not Affected	Not Sure	Need Assistance	(Check all that apply. Please choose Not Affected if none apply!)
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<p>TEMPORARY HOUSING (Do you need help with temporary housing?)</p> <p> <input type="checkbox"/> Need urgent help finding temporary housing <input type="checkbox"/> Need help finding more adequate temporary housing <input type="checkbox"/> Have adequate short-term temporary housing, but need help finding long-term temporary housing until my home can be rebuilt or repaired <input type="checkbox"/> Need information only </p> <p>Comments:</p>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<p>PERMANENT HOUSING (Do you need help with permanent housing?)</p> <p> <input type="checkbox"/> My home was destroyed; need help finding new permanent housing <input type="checkbox"/> My home is uninhabitable due to major damage; need help to assess damage/safety or find new permanent housing <input type="checkbox"/> My home was damaged but is habitable; need help arranging repairs <input type="checkbox"/> Need information only </p> <p>Comments:</p>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<p>PERSONAL PROPERTY (Do you need help shipping and/or storing personal property?)</p> <p> <input type="checkbox"/> Need urgent help now with moving/storing property <input type="checkbox"/> Need help moving/storing property <input type="checkbox"/> Need help with moving/storage claims <input type="checkbox"/> Only need information on shipping or storing personal property </p> <p>Comments:</p>

Not Affected	Not Sure	Need Assistance	(Check all that apply. Please choose Not Affected if none apply!)
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	FINANCIAL ASSISTANCE (Do you need help with personal finances?) <input type="checkbox"/> Need urgent financial aid/money to handle survival needs <input type="checkbox"/> Need advice and counseling to meet short-term emergency financial needs <input type="checkbox"/> Need advice and counseling about how to handle disaster expenses and bills in the long term <input type="checkbox"/> Need information only Comments:
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	PAY AND BENEFITS (Do you need help with your pay, benefits, evacuation allowances, or travel orders?) <input type="checkbox"/> Need help because I have not received any pay <input type="checkbox"/> Need a pay advance to meet emergency needs <input type="checkbox"/> Need help getting the right pay, benefits, or allowances <input type="checkbox"/> Need information only Comments:
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	DoN CIVILIAN EMPLOYEES (Are you a Navy civilian in need of help with a work-related issue?) <input type="checkbox"/> Need urgent Human Resources assistance. <input type="checkbox"/> Need immediate Human Resources assistance. <input type="checkbox"/> Need routine HR services. <input type="checkbox"/> Need information only Comments:

Not Affected	Not Sure	Need Assistance	(Check all that apply. Please choose Not Affected if none apply!)
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<p>FAMILY EMPLOYMENT (Do you or your family need help finding a job?)</p> <p> <input type="checkbox"/> Need urgent help finding a new, permanent job <input type="checkbox"/> Need help finding a temporary job <input type="checkbox"/> Needs help determining job status after the disaster or evacuation <input type="checkbox"/> Only need job information </p> <p>Comments:</p>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<p>CHILD CARE (Do you need help with childcare?)</p> <p> <input type="checkbox"/> Need urgent help making new permanent child care arrangements <input type="checkbox"/> Need immediate help finding temporary child care until my normal arrangements are restored <input type="checkbox"/> Have adequate temporary child care, but need to find a permanent arrangement <input type="checkbox"/> Need information only </p> <p>Comments:</p>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<p>SCHOOL (Do you need information on schools?)</p> <p> <input type="checkbox"/> Need urgent help finding a new school for my child <input type="checkbox"/> Need help finding or registering for a school in a temporary location <input type="checkbox"/> Need help getting my children into a school or choice <input type="checkbox"/> Only need information about schools </p> <p>Comments:</p>

Not Affected	Not Sure	Need Assistance	(Check all that apply. Please choose Not Affected if none apply!)
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<p>LEGAL SERVICES (Do you need legal help?)</p> <p><input type="checkbox"/> Need urgent help with legal matters and assistance is unavailable</p> <p><input type="checkbox"/> Need immediate help with legal matters and available services are limited</p> <p><input type="checkbox"/> Need assistance with non-urgent legal matters related to the disaster</p> <p><input type="checkbox"/> Need legal help or information, or routine legal services not related to disaster</p> <p>Comments:</p>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<p>CHAPLAIN (Do you or your family need help from a chaplain?)</p> <p><input type="checkbox"/> Need urgent help from a chaplain for a crisis</p> <p><input type="checkbox"/> Need help from a chaplain to handle grief or loss</p> <p><input type="checkbox"/> Need to speak with a chaplain</p> <p><input type="checkbox"/> Need access to chapel services or religious education</p> <p>Comments:</p>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<p>COUNSELING (Do you or your family need to talk to a counselor?)</p> <p><input type="checkbox"/> Need urgent crisis counseling</p> <p><input type="checkbox"/> Need counseling support for chronic issues</p> <p><input type="checkbox"/> Need routine counseling services</p> <p><input type="checkbox"/> Only need information or referral for counseling</p> <p>Comments:</p>

Not Affected	Not Sure	Need Assistance	(Check all that apply. Please choose Not Affected if none apply!)
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<p>MORTUARY ASSISTANCE (Do need help with the loss of a family member due to the disaster?)</p> <p><input type="checkbox"/> Need urgent and immediate assistance in the identification and return of family members remains</p> <p><input type="checkbox"/> Need help in the identification or return of family members remains</p> <p><input type="checkbox"/> Need help in the return of family members personal effects</p> <p><input type="checkbox"/> Need help finalizing funeral arrangements</p> <p>Comments:</p>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<p>FUNERAL ARRANGEMENTS (Do you need help with funeral arrangements or return of personal effects?)</p> <p><input type="checkbox"/> Need urgent help making funeral arrangements</p> <p><input type="checkbox"/> Need some assistance completing all funeral arrangements</p> <p><input type="checkbox"/> Need help finalizing funeral arrangements</p> <p><input type="checkbox"/> Need help finalizing funeral arrangements</p> <p>Comments:</p>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<p>CASUALTY/DEATH BENEFITS ASSISTANCE (Do you need help with benefits related to the death of a family member?)</p> <p><input type="checkbox"/> Need urgent assistance in submitting for death benefits/claims</p> <p><input type="checkbox"/> Need guidance on submitting claims for death benefits</p> <p><input type="checkbox"/> Need follow-up assistance on the status of death benefits claims</p> <p><input type="checkbox"/> Need information only</p> <p>Comments:</p>

Additional Comments:
